

## ACCOMMODATION RULES

Dear guests, welcome to our apartments, and we wish you a pleasant stay.

### Guest Accommodation

- The accommodation rules apply to the temporary accommodation of guests in the apartments.
- On the day of arrival, entry to the apartment is usually allowed from 2:00 PM, or at a different time by arrangement with the responsible staff.
- The accommodation facility may accommodate a guest who is properly registered. For this purpose, the guest must present an ID card, passport, or other valid document replacing an ID to the staff of Jedlová Apartments upon arrival.
- The guest will receive two sets of keys – for the entrance hall, staircase, and the apartment.
- The guest is required to vacate the room by 10:00 AM on the last day of accommodation, unless agreed upon a different time with the staff.

### Rights and Duties of Accommodated Guests

- The guest pays for accommodation upon arrival according to the current price list. Payment can be made in cash, by bank transfer, or by credit card.
- The use of accommodation facilities is allowed for individuals who are not affected by infectious diseases.
- The guest must not move furniture in the apartment, perform repairs, or make interventions into the electrical or other installations.
- Smoking is **STRICTLY PROHIBITED** in the apartments and throughout the entire building. Any manipulation with fire in the building, such as lighting candles, is also prohibited. The ban applies to the use of pyrotechnics in the building and its surroundings.
- The guest is required to turn off lights upon leaving on the day of departure and return keys to the staff. Additionally, the guest must wash and clean the dishes, empty the fridge, and not leave any leftover food in the apartment.
- **The guest is required to lock the entrance doors from the corridor on the ground floor leading to the staircase to the apartments. This is primarily for the safety of you and your belongings.**
- The operator is not responsible for items brought into the apartment by the guest and the associated spaces. The operator assumes no responsibility for damage to the guest's property or theft of items left in freely accessible or unlocked parts of the accommodation facility.
- For safety reasons, it is not advisable to leave children unsupervised in the apartment or in other areas of the railway station building and its surroundings. An adult is fully responsible for any damage caused by the child.
- The stay of pets must be announced and approved before arrival. The pet must not use equipment intended for guests (beds, sofas, chairs, blankets, etc.). The guest is responsible for cleaning up after the pet. The guest is liable for any damage to property caused by the pet. The pet must not be left unattended in the building or its surroundings.
- The apartment is handed over to the guest without defects. If the guest discovers any defects or malfunctions during the stay, it is in their own interest to report them to the staff.
- The guest uses the facilities of the apartment only for the purposes for which they are intended and fully accepts responsibility for damage caused intentionally or negligently. In

case of intentional damage to the apartment or its pollution to an extent that it cannot be rented again after normal cleaning, the guest shall pay, in cash or by credit card on the spot, the full fee for these days, in addition to the costs necessary to remedy the damage or pollution.

- Please do not throw wet wipes and feminine hygiene products into the toilet to prevent blockages. Thank you.
- The accommodated guest is not authorized to allow overnight stays to persons who are not properly registered for accommodation and have not paid the accommodation fee.
- Guest parking is available behind the station building. The accommodation provider is not liable for any damage, theft of the vehicle, or items in it.
- From 10:00 PM to 6:00 AM, the guest must observe the quiet hours.

#### **Final Provision**

- The guest is liable for damages to the property of the accommodation facility according to the Civil Code and other applicable regulations.
- The guest is required to comply with the provisions of these accommodation rules. In the event of a gross violation, the accommodation facility has the right to terminate the guest's stay before the agreed-upon period expires.

The team of Jedlová Apartments thanks you for adhering to these rules and wishes you a pleasant stay.